

## HoopSource - Refund Policy

- Refunds for cancelled team/individual registrations will be granted if requested 30 days BEFORE the start of an event. NOTE: There will be a (\$50.00) charge assessed to process each request.
- There will be no refunds processed for teams/individuals who withdraw, cancel, or forfeit games/participation within 30 days of the start of an event.
- All refunds (if granted) will be processed at the end of each specified event.
- In a circumstance in which the weather causes game cancellations, there will be no refunds granted.
- COVID-19 CLARIFICATION: THERE WILL BE NO REFUNDS OR CREDITS APPLIED FOR TEAMS/PROGRAMS WHO WITHDRAW THEIR REGISTRATION(S) DUE TO COVID-19 WITHIN 30 DAYS OF AN EVENT. THERE ARE CURRENTLY NO MANDATES WITHIN THE STATES WE ARE OPERATING IN REGARDING COVID-19 QUARANTINES OR QUARANTINE LENGTH(S). YOUR TEAM/PROGRAM WILL NOT RECEIVE A REFUND OR CREDIT IF THEY DECIDE TO “DROP-OUT” OF AN EVENT “CITING COVID-19” AS THE REASON YOUR PROGRAM HAS DECLINED PARTICIPATION.